

Terms and Conditions

Reservation Terms

- This is an adhesion contract, therefore internal company policies apply.
- This air ticket is not refundable or transferable, it may be used solely and exclusively by the person in whose name it is issued.
- The passenger must be at the airport at least an hour and a half before the start of their local flight and three hours before their international flight, otherwise they may lose their reservation.
- Passenger check-in closes 30 minutes before their departure time for domestic flights and 1 hour before for international flights if the passenger shows up 30 minutes before the departure time of their flight, this is not You will be able to travel incurring in no show.
- The company reserves the right to cancel the trip, cancel, delay/modify or divert the route; when, in their opinion, reasons based on the protection of human life, security reasons or adverse weather conditions must be addressed, without it being considered an infringement of the transport contract, nor implying any responsibility for the company.
- By virtue of the previous clause, the company will change it to the next available flight without incurring any penalty, maintaining the original validity of the ticket, the company assumes no responsibility for transporting the passenger on the appointed day or at a certain time; nor to follow certain routes, nor to make connections according to other itineraries, nor for the expenses that the passenger incurs for such reason.
- We are NOT responsible for connecting flights from other companies that are not part of our itinerary.

- It also reserves the right not to accept passengers who show up in abnormal circumstances that endanger the safety of other passengers or cause them inconvenience of any nature.
- Tickets will be valid for six (6) months from the date of issuance, except when the flight date after 6 months is contemplated from its issuance.
- The pieces of luggage will be based on the purchased rate. You can bring a piece of personal use (computer, wallet or backpack). The excess will be paid to the agent according to the rate with a maximum weight per piece of checked baggage of 70 lbs.
- If the passenger is traveling with a firearm, they must present themselves 2 hours before the flight to arrange the transportation of the weapon before the airport authority and will pay a value of \$10.00 per firearm. A maximum of 3 weapons per flight is allowed.
- All passengers must carry their current original identification (DNI); national adult, their identity card and/or passport; national minor their birth certificate or passport. International adult or minor passenger their passport.
- The life insurance of each ticketed passenger covers up to the maximum of what is established by the regulations of the Honduran Civil Aviation Agency (AHAC).
- Children between 0 months and 2 years of age are considered infants and must travel in the arms of an adult. If an adult travels with more than one infant, they must pay the adult rate.